

2010 Town of Westlake Resident Survey *Appendix A: Crosstabulations of the Survey Data*



Submitted To:



August 2010

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ETC Institute
725 West Frontier Circle
Olathe, Kansas
66061

Project Manager: Chris Tatham
Phone: 913-829-1215
Fax: 913-829-1591
E-mail: ctatham@etcinstitute.com

ETC
Institute

Q1. Using a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the following services provided by the Town of Westlake. (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q1a. Quality of public safety services											
Satisfied-5,4	63 90.0%	143 79.4%	120 83.3%	43 79.6%	39 84.8%	44 88.0%	85 78.0%	7 87.5%	39 78.0%	4 80.0%	27 96.4%	206 82.4%
Neutral-3	4 5.7%	27 15.0%	16 11.1%	9 16.7%	4 8.7%	5 10.0%	19 17.4%	1 12.5%	5 10.0%	0 0.0%	1 3.6%	31 12.4%
Dissatisfied-1,2	3 4.3%	10 5.6%	8 5.6%	2 3.7%	3 6.5%	1 2.0%	5 4.6%	0 0.0%	6 12.0%	1 20.0%	0 0.0%	13 5.2%

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	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q1b. Efforts by Westlake to ensure community is prepared for emergencies												
Satisfied-5,4	39 69.6%	106 74.6%	78 71.6%	33 75.0%	33 80.5%	34 79.1%	60 68.2%	4 66.7%	25 73.5%	2 66.7%	20 83.3%	145 73.3%
Neutral-3	13 23.2%	34 23.9%	26 23.9%	10 22.7%	8 19.5%	8 18.6%	24 27.3%	2 33.3%	8 23.5%	1 33.3%	4 16.7%	47 23.7%
Dissatisfied-1,2	4 7.1%	2 1.4%	5 4.6%	1 2.3%	0 0.0%	1 2.3%	4 4.5%	0 0.0%	1 2.9%	0 0.0%	0 0.0%	6 3.0%

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
Q1c. Overall maintenance of Town streets												
Satisfied-5,4	56 77.8%	123 66.8%	117 78.0%	38 70.4%	20 43.5%	21 42.0%	87 77.7%	6 75.0%	41 77.4%	3 60.0%	21 75.0%	179 69.9%
Neutral-3	7 9.7%	37 20.1%	18 12.0%	12 22.2%	12 26.1%	13 26.0%	16 14.3%	2 25.0%	9 17.0%	0 0.0%	4 14.3%	44 17.2%
Dissatisfied-1,2	9 12.5%	24 13.0%	15 10.0%	4 7.4%	14 30.4%	16 32.0%	9 8.0%	0 0.0%	3 5.7%	2 40.0%	3 10.7%	33 12.9%

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q1d. Effectiveness of communication											
Satisfied-5,4	52 72.2%	138 76.7%	121 81.2%	31 59.6%	34 75.6%	39 79.6%	84 77.1%	8 100.0%	36 67.9%	4 80.0%	19 67.9%	190 75.4%
Neutral-3	13 18.1%	25 13.9%	21 14.1%	7 13.5%	9 20.0%	6 12.2%	15 13.8%	0 0.0%	9 17.0%	0 0.0%	8 28.6%	38 15.1%
Dissatisfied-1,2	7 9.7%	17 9.4%	7 4.7%	14 26.9%	2 4.4%	4 8.2%	10 9.2%	0 0.0%	8 15.1%	1 20.0%	1 3.6%	24 9.5%

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Q1e. Quality of water utility services												
Satisfied-5,4	44 62.0%	134 74.9%	110 73.8%	32 59.3%	33 78.6%	35 72.9%	82 73.2%	5 83.3%	30 56.6%	4 80.0%	22 84.6%	178 71.2%
Neutral-3	18 25.4%	20 11.2%	27 18.1%	3 5.6%	7 16.7%	10 20.8%	16 14.3%	1 16.7%	8 15.1%	1 20.0%	2 7.7%	38 15.2%
Dissatisfied-1,2	9 12.7%	25 14.0%	12 8.1%	19 35.2%	2 4.8%	3 6.3%	14 12.5%	0 0.0%	15 28.3%	0 0.0%	2 7.7%	34 13.6%

Q1. Using a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the following services provided by the Town of Westlake. (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q1f. quality of wastewater & utility services											
Satisfied-5,4	43 67.2%	116 73.4%	103 75.2%	39 75.0%	16 53.3%	20 52.6%	81 75.7%	3 60.0%	40 76.9%	2 66.7%	13 76.5%	159 71.6%
Neutral-3	13 20.3%	25 15.8%	19 13.9%	9 17.3%	9 30.0%	11 28.9%	18 16.8%	1 20.0%	5 9.6%	1 33.3%	2 11.8%	38 17.1%
Dissatisfied-1,2	8 12.5%	17 10.8%	15 10.9%	4 7.7%	5 16.7%	7 18.4%	8 7.5%	1 20.0%	7 13.5%	0 0.0%	2 11.8%	25 11.3%

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N=261

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
Q1g. Quality of parks, trails, & recreation programs & facilities												
Satisfied-5,4	30 42.9%	96 61.1%	80 58.4%	31 67.4%	14 35.9%	15 35.7%	70 70.7%	2 33.3%	27 51.9%	0 0.0%	12 48.0%	126 55.5%
Neutral-3	18 25.7%	37 23.6%	29 21.2%	8 17.4%	16 41.0%	17 40.5%	13 13.1%	3 50.0%	11 21.2%	3 100.0%	8 32.0%	55 24.2%
Dissatisfied-1,2	22 31.4%	24 15.3%	28 20.4%	7 15.2%	9 23.1%	10 23.8%	16 16.2%	1 16.7%	14 26.9%	0 0.0%	5 20.0%	46 20.2%

Q1. Using a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the following services provided by the Town of Westlake. (without "don't know")

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
Q1h. Quality of customer service provided												
Satisfied-5,4	50 73.5%	124 72.1%	110 79.1%	31 62.0%	30 66.7%	32 68.1%	83 79.0%	7 87.5%	28 58.3%	4 80.0%	20 74.1%	174 72.5%
Neutral-3	12 17.6%	28 16.3%	20 14.4%	8 16.0%	9 20.0%	11 23.4%	12 11.4%	1 12.5%	12 25.0%	0 0.0%	4 14.8%	40 16.7%
Dissatisfied-1,2	6 8.8%	20 11.6%	9 6.5%	11 22.0%	6 13.3%	4 8.5%	10 9.5%	0 0.0%	8 16.7%	1 20.0%	3 11.1%	26 10.9%

Q1. Using a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with the following services provided by the Town of Westlake. (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q1i. Efforts to manage storm water run-off											
Satisfied-5,4	45 71.4%	89 64.5%	85 73.3%	25 59.5%	21 53.8%	24 52.2%	66 77.6%	3 37.5%	24 63.2%	1 33.3%	16 76.2%	134 66.6%
Neutral-3	14 22.2%	32 23.2%	23 19.8%	12 28.6%	10 25.6%	14 30.4%	15 17.6%	2 25.0%	11 28.9%	0 0.0%	4 19.0%	46 22.9%
Dissatisfied-1,2	4 6.3%	17 12.3%	8 6.9%	5 11.9%	8 20.5%	8 17.4%	4 4.7%	3 37.5%	3 7.9%	2 66.7%	1 4.8%	21 10.5%

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N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q1j. Westlake Academy											
Satisfied-5,4	49 70.0%	62 45.3%	73 62.4%	15 34.1%	20 48.8%	28 58.3%	50 56.2%	3 42.9%	13 36.1%	3 60.0%	14 63.6%	111 53.7%
Neutral-3	10 14.3%	34 24.8%	21 17.9%	13 29.5%	9 22.0%	8 16.7%	22 24.7%	4 57.1%	8 22.2%	0 0.0%	2 9.1%	44 21.3%
Dissatisfied-1,2	11 15.7%	41 29.9%	23 19.7%	16 36.4%	12 29.3%	12 25.0%	17 19.1%	0 0.0%	15 41.7%	2 40.0%	6 27.3%	52 25.2%

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Q2. Which THREE of the services listed above are most important to you? (Sum of Top 3 Choices)

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
<u>Q2. Top choice</u>												
Public safety services	52 72.2%	142 75.1%	113 73.4%	40 72.7%	36 78.3%	38 76.0%	77 67.0%	7 87.5%	48 88.9%	3 60.0%	21 72.4%	194 74.3%
Community prepared for emergencies	7 9.7%	46 24.3%	25 16.2%	14 25.5%	12 26.1%	12 24.0%	17 14.8%	1 12.5%	18 33.3%	0 0.0%	5 17.2%	53 20.3%
Maintenance of streets	16 22.2%	83 43.9%	52 33.8%	19 34.5%	25 54.3%	27 54.0%	43 37.4%	3 37.5%	16 29.6%	0 0.0%	10 34.5%	99 37.9%
Effectiveness of communication	5 6.9%	19 10.1%	10 6.5%	7 12.7%	6 13.0%	8 16.0%	13 11.3%	0 0.0%	1 1.9%	1 20.0%	1 3.4%	24 9.2%
Water utility service	23 31.9%	72 38.1%	59 38.3%	26 47.3%	8 17.4%	9 18.0%	50 43.5%	3 37.5%	19 35.2%	2 40.0%	12 41.4%	95 36.4%
Wastewater & utility services	2 2.8%	28 14.8%	18 11.7%	6 10.9%	6 13.0%	5 10.0%	16 13.9%	1 12.5%	7 13.0%	0 0.0%	1 3.4%	30 11.5%
Parks/trails/recreation programs & facilities	27 37.5%	41 21.7%	46 29.9%	14 25.5%	7 15.2%	7 14.0%	33 28.7%	3 37.5%	19 35.2%	0 0.0%	6 20.7%	68 26.1%
Customer service	5 6.9%	21 11.1%	11 7.1%	9 16.4%	6 13.0%	1 2.0%	13 11.3%	0 0.0%	1 1.9%	4 80.0%	7 24.1%	26 10.0%
Storm Water run-off	0 0.0%	34 18.0%	15 9.7%	7 12.7%	11 23.9%	11 22.0%	12 10.4%	1 12.5%	7 13.0%	2 40.0%	1 3.4%	34 13.0%
Westlake Academy	71 98.6%	32 16.9%	77 50.0%	13 23.6%	10 21.7%	24 48.0%	40 34.8%	5 62.5%	17 31.5%	2 40.0%	15 51.7%	103 39.5%
None Chosen	0 0.0%	11 5.8%	8 5.2%	1 1.8%	2 4.3%	1 2.0%	9 7.8%	0 0.0%	0 0.0%	0 0.0%	1 3.4%	11 4.2%

Q3. Overall, how safe do you feel in the Town of Westlake?

N=261

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q3. Safe in the Town of Westlake												
Safe-4,3	69 95.8%	179 94.7%	145 94.2%	53 96.4%	45 97.8%	48 96.0%	105 91.3%	8 100.0%	53 98.1%	5 100.0%	29 100.0%	248 95.0%
Unsafe-1,2	3 4.2%	2 1.1%	4 2.6%	1 1.8%	0 0.0%	0 0.0%	4 3.5%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	5 1.9%
Don't know-9	0 0.0%	8 4.2%	5 3.2%	1 1.8%	1 2.2%	2 4.0%	6 5.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	8 3.1%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4a. Quality of local police protection											
Satisfied-5,4	58 82.9%	153 85.0%	119 82.1%	46 85.2%	41 91.1%	41 83.7%	86 81.9%	7 87.5%	43 79.6%	5 100.0%	29 100.0%	211 84.4%
Neutral-3	9 12.9%	23 12.8%	23 15.9%	6 11.1%	2 4.4%	8 16.3%	14 13.3%	1 12.5%	9 16.7%	0 0.0%	0 0.0%	32 12.8%
Dissatisfied-1,2	3 4.3%	4 2.2%	3 2.1%	2 3.7%	2 4.4%	0 0.0%	5 4.8%	0 0.0%	2 3.7%	0 0.0%	0 0.0%	7 2.8%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4b. Visibility of police in neighborhoods											
Satisfied-5,4	58 80.6%	139 77.2%	119 80.4%	40 75.5%	33 73.3%	35 71.4%	81 74.3%	7 87.5%	44 84.6%	4 80.0%	26 89.7%	197 78.1%
Neutral-3	10 13.9%	34 18.9%	24 16.2%	12 22.6%	8 17.8%	9 18.4%	24 22.0%	1 12.5%	7 13.5%	0 0.0%	3 10.3%	44 17.5%
Dissatisfied-1,2	4 5.6%	7 3.9%	5 3.4%	1 1.9%	4 8.9%	5 10.2%	4 3.7%	0 0.0%	1 1.9%	1 20.0%	0 0.0%	11 4.4%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4c. Police respond to emergencies											
Satisfied-5,4	41 83.7%	89 78.8%	67 77.9%	31 79.5%	30 88.2%	29 85.3%	51 69.9%	5 83.3%	22 84.6%	3 100.0%	20 100.0%	130 80.3%
Neutral-3	6 12.2%	23 20.4%	17 19.8%	8 20.5%	4 11.8%	4 11.8%	20 27.4%	1 16.7%	4 15.4%	0 0.0%	0 0.0%	29 17.9%
Dissatisfied-1,2	2 4.1%	1 0.9%	2 2.3%	0 0.0%	0 0.0%	1 2.9%	2 2.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	3 1.8%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4d. Efforts by the Town to prevent crime											
Satisfied-5,4	49 79.0%	99 70.7%	90 75.6%	31 67.4%	26 76.5%	31 75.6%	66 71.0%	3 60.0%	30 78.9%	0 0.0%	18 81.8%	148 73.2%
Neutral-3	10 16.1%	38 27.1%	26 21.8%	13 28.3%	8 23.5%	9 22.0%	23 24.7%	2 40.0%	7 18.4%	3 100.0%	4 18.2%	48 23.8%
Dissatisfied-1,2	3 4.8%	3 2.1%	3 2.5%	2 4.3%	0 0.0%	1 2.4%	4 4.3%	0 0.0%	1 2.6%	0 0.0%	0 0.0%	6 3.0%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4e. Level of traffic enforcement											
Satisfied-5,4	54 79.4%	123 67.6%	102 69.9%	33 62.3%	37 82.2%	39 81.3%	65 59.1%	6 75.0%	37 72.5%	5 100.0%	25 89.3%	177 70.8%
Neutral-3	9 13.2%	31 17.0%	25 17.1%	9 17.0%	5 11.1%	5 10.4%	27 24.5%	1 12.5%	4 7.8%	0 0.0%	3 10.7%	40 16.0%
Dissatisfied-1,2	5 7.4%	28 15.4%	19 13.0%	11 20.8%	3 6.7%	4 8.3%	18 16.4%	1 12.5%	10 19.6%	0 0.0%	0 0.0%	33 13.2%

Q4. POLICE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

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	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4f. Municipal Court services											
Satisfied-5,4	49 83.1%	115 70.1%	96 75.0%	32 64.0%	33 80.5%	41 91.1%	63 65.6%	6 85.7%	31 67.4%	3 100.0%	20 76.9%	164 73.6%
Neutral-3	7 11.9%	36 22.0%	25 19.5%	10 20.0%	7 17.1%	2 4.4%	23 24.0%	1 14.3%	11 23.9%	0 0.0%	6 23.1%	43 19.3%
Dissatisfied-1,2	3 5.1%	13 7.9%	7 5.5%	8 16.0%	1 2.4%	2 4.4%	10 10.4%	0 0.0%	4 8.7%	0 0.0%	0 0.0%	16 7.1%

Q4. FIRE AND MEDICAL SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach	Vaquero	Wyck Hill	Glenwyck	Mahotea		Not provided
						Hills			Farms	Boone		
Q4g. Quality of fire services												
Satisfied-5,4	43 79.6%	94 80.3%	76 82.6%	29 69.0%	31 91.2%	26 89.7%	64 75.3%	3 75.0%	20 74.1%	3 100.0%	21 91.3%	137 80.1%
Neutral-3	9 16.7%	20 17.1%	15 16.3%	9 21.4%	3 8.8%	3 10.3%	19 22.4%	1 25.0%	5 18.5%	0 0.0%	1 4.3%	29 17.0%
Dissatisfied-1,2	2 3.7%	3 2.6%	1 1.1%	4 9.5%	0 0.0%	0 0.0%	2 2.4%	0 0.0%	2 7.4%	0 0.0%	1 4.3%	5 3.0%

Q4. FIRE AND MEDICAL SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q4h. Quality of emergency medical services												
Satisfied-5,4	42 82.4%	89 79.5%	68 81.0%	27 73.0%	34 89.5%	29 90.6%	61 76.3%	3 75.0%	14 70.0%	3 100.0%	21 87.5%	131 80.4%
Neutral-3	8 15.7%	23 20.5%	15 17.9%	10 27.0%	4 10.5%	3 9.4%	19 23.8%	1 25.0%	5 25.0%	0 0.0%	3 12.5%	31 19.0%
Dissatisfied-1,2	1 2.0%	0 0.0%	1 1.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 5.0%	0 0.0%	0 0.0%	1 0.6%

Q4. FIRE AND MEDICAL SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4i. Fire and emergency medical services personnel respond											
Satisfied-5,4	45 86.5%	90 76.3%	75 80.6%	26 74.3%	33 84.6%	28 84.8%	64 78.0%	3 75.0%	20 74.1%	1 100.0%	19 82.6%	135 79.4%
Neutral-3	6 11.5%	28 23.7%	17 18.3%	9 25.7%	6 15.4%	5 15.2%	18 22.0%	1 25.0%	6 22.2%	0 0.0%	4 17.4%	34 20.0%
Dissatisfied-1,2	1 1.9%	0 0.0%	1 1.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 3.7%	0 0.0%	0 0.0%	1 0.6%

Q4. MAINTENANCE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4j. Condition of major streets in Westlake											
Satisfied-5,4	51 72.9%	126 70.0%	114 77.0%	30 60.0%	29 63.0%	28 56.0%	80 73.4%	6 75.0%	38 77.6%	3 60.0%	22 75.9%	177 70.8%
Neutral-3	13 18.6%	36 20.0%	20 13.5%	16 32.0%	12 26.1%	16 32.0%	20 18.3%	2 25.0%	7 14.3%	0 0.0%	4 13.8%	49 19.6%
Dissatisfied-1,2	6 8.6%	18 10.0%	14 9.5%	4 8.0%	5 10.9%	6 12.0%	9 8.3%	0 0.0%	4 8.2%	2 40.0%	3 10.3%	24 9.6%

Q4. MAINTENANCE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q4k. Condition of streets in your neighborhood												
Satisfied-5,4	54 77.1%	134 72.8%	124 83.2%	42 79.2%	18 39.1%	14 28.0%	95 87.2%	6 75.0%	44 83.0%	5 100.0%	24 82.8%	188 74.1%
Neutral-3	9 12.9%	27 14.7%	16 10.7%	9 17.0%	10 21.7%	13 26.0%	11 10.1%	2 25.0%	6 11.3%	0 0.0%	4 13.8%	36 14.2%
Dissatisfied-1,2	7 10.0%	23 12.5%	9 6.0%	2 3.8%	18 39.1%	23 46.0%	3 2.8%	0 0.0%	3 5.7%	0 0.0%	1 3.4%	30 11.8%

Q4. MAINTENANCE SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach	Vaquero	Wyck Hill	Glenwyck	Mahotea	Not provided	
						Hills			Farms			
Q4l. Cleanliness of streets/other public areas												
Satisfied-5,4	49 70.0%	141 79.2%	116 80.6%	45 83.3%	27 60.0%	32 65.3%	87 80.6%	5 71.4%	45 88.2%	3 60.0%	18 64.3%	190 76.6%
Neutral-3	11 15.7%	27 15.2%	17 11.8%	4 7.4%	15 33.3%	14 28.6%	12 11.1%	2 28.6%	4 7.8%	2 40.0%	4 14.3%	38 15.3%
Dissatisfied-1,2	10 14.3%	10 5.6%	11 7.6%	5 9.3%	3 6.7%	3 6.1%	9 8.3%	0 0.0%	2 3.9%	0 0.0%	6 21.4%	20 8.1%

Q4. PARKS AND RECREATION SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach	Vaquero	Wyck Hill	Glenwyck	Mahotea	Not provided	
						Hills			Farms			
Q4m. Maintenance of the Town park												
Satisfied-5,4	36 72.0%	82 67.2%	72 75.0%	24 58.5%	21 63.6%	17 58.6%	51 69.9%	4 100.0%	29 64.4%	1 100.0%	16 80.0%	118 68.6%
Neutral-3	13 26.0%	36 29.5%	21 21.9%	16 39.0%	11 33.3%	12 41.4%	20 27.4%	0 0.0%	13 28.9%	0 0.0%	4 20.0%	49 28.5%
Dissatisfied-1,2	1 2.0%	4 3.3%	3 3.1%	1 2.4%	1 3.0%	0 0.0%	2 2.7%	0 0.0%	3 6.7%	0 0.0%	0 0.0%	5 2.9%

Q4. PARKS AND RECREATION SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4n. Number of parks in your community											
Satisfied-5,4	22 33.3%	73 53.7%	61 50.4%	19 46.3%	14 37.8%	14 35.9%	42 50.6%	2 40.0%	27 55.1%	1 100.0%	9 36.0%	95 47.0%
Neutral-3	24 36.4%	44 32.4%	36 29.8%	15 36.6%	17 45.9%	17 43.6%	26 31.3%	2 40.0%	10 20.4%	0 0.0%	13 52.0%	68 33.7%
Dissatisfied-1,2	20 30.3%	19 14.0%	24 19.8%	7 17.1%	6 16.2%	8 20.5%	15 18.1%	1 20.0%	12 24.5%	0 0.0%	3 12.0%	39 19.3%

Q4. PARKS AND RECREATION SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach	Vaquero	Wyck Hill	Glenwyck	Mahotea		Not provided
						Hills			Farms	Boone		
Q4o. Number of walking/biking trails												
Satisfied-5,4	23 32.9%	81 55.9%	68 52.3%	22 52.4%	14 35.0%	14 32.6%	52 57.8%	1 16.7%	22 44.9%	3 100.0%	12 50.0%	104 48.4%
Neutral-3	16 22.9%	31 21.4%	26 20.0%	8 19.0%	13 32.5%	15 34.9%	18 20.0%	4 66.7%	7 14.3%	0 0.0%	3 12.5%	47 21.9%
Dissatisfied-1,2	31 44.3%	33 22.8%	36 27.7%	12 28.6%	13 32.5%	14 32.6%	20 22.2%	1 16.7%	20 40.8%	0 0.0%	9 37.5%	64 29.7%

Q4. PARKS AND RECREATION SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach	Vaquero	Wyck Hill	Glenwyck	Mahotea		Not provided
						Hills			Farms	Boone		
Q4p. Outdoor athletic fields available to Westlake Community												
Satisfied-5,4	19 28.4%	70 60.3%	54 49.1%	18 43.9%	16 55.2%	16 45.7%	43 49.4%	4 80.0%	17 50.0%	1 100.0%	8 38.1%	89 48.6%
Neutral-3	16 23.9%	28 24.1%	21 19.1%	14 34.1%	9 31.0%	11 31.4%	21 24.1%	0 0.0%	5 14.7%	0 0.0%	7 33.3%	44 24.0%
Dissatisfied-1,2	32 47.8%	18 15.5%	35 31.8%	9 22.0%	4 13.8%	8 22.9%	23 26.4%	1 20.0%	12 35.3%	0 0.0%	6 28.6%	50 27.3%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4q. Residential trash collection services											
Satisfied-5,4	61 85.9%	157 90.8%	133 91.1%	44 88.0%	36 83.7%	48 96.0%	96 91.4%	5 71.4%	43 86.0%	5 100.0%	21 77.8%	218 89.3%
Neutral-3	5 7.0%	13 7.5%	8 5.5%	6 12.0%	4 9.3%	1 2.0%	8 7.6%	1 14.3%	5 10.0%	0 0.0%	3 11.1%	18 7.4%
Dissatisfied-1,2	5 7.0%	3 1.7%	5 3.4%	0 0.0%	3 7.0%	1 2.0%	1 1.0%	1 14.3%	2 4.0%	0 0.0%	3 11.1%	8 3.3%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4r. Curbside recycling services											
Satisfied-5,4	66 91.7%	156 89.7%	134 90.5%	47 92.2%	37 88.1%	47 94.0%	100 93.5%	5 71.4%	44 84.6%	5 100.0%	21 84.0%	222 90.2%
Neutral-3	3 4.2%	17 9.8%	11 7.4%	4 7.8%	4 9.5%	2 4.0%	7 6.5%	1 14.3%	7 13.5%	0 0.0%	3 12.0%	20 8.1%
Dissatisfied-1,2	3 4.2%	1 0.6%	3 2.0%	0 0.0%	1 2.4%	1 2.0%	0 0.0%	1 14.3%	1 1.9%	0 0.0%	1 4.0%	4 1.6%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4s. Yard waste collection services											
Satisfied-5,4	49 79.0%	115 75.7%	102 81.6%	36 75.0%	23 62.2%	29 64.4%	79 84.0%	6 85.7%	30 68.2%	5 100.0%	15 78.9%	164 76.6%
Neutral-3	8 12.9%	27 17.8%	17 13.6%	7 14.6%	10 27.0%	13 28.9%	10 10.6%	0 0.0%	10 22.7%	0 0.0%	2 10.5%	35 16.4%
Dissatisfied-1,2	5 8.1%	10 6.6%	6 4.8%	5 10.4%	4 10.8%	3 6.7%	5 5.3%	1 14.3%	4 9.1%	0 0.0%	2 10.5%	15 7.0%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4t. Bulky item pick up/removal services											
Satisfied-5,4	42 73.7%	85 65.4%	79 73.8%	25 58.1%	20 58.8%	28 68.3%	54 71.1%	5 71.4%	22 57.9%	4 80.0%	14 70.0%	127 67.9%
Neutral-3	13 22.8%	36 27.7%	25 23.4%	14 32.6%	10 29.4%	11 26.8%	21 27.6%	0 0.0%	12 31.6%	1 20.0%	4 20.0%	49 26.2%
Dissatisfied-1,2	2 3.5%	9 6.9%	3 2.8%	4 9.3%	4 11.8%	2 4.9%	1 1.3%	2 28.6%	4 10.5%	0 0.0%	2 10.0%	11 5.8%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4u. Promote water conservation & protect water resources											
Satisfied-5,4	31 51.7%	89 63.1%	69 60.0%	26 56.5%	22 61.1%	28 60.9%	58 65.2%	5 83.3%	16 41.0%	3 60.0%	10 62.5%	120 59.7%
Neutral-3	21 35.0%	38 27.0%	31 27.0%	17 37.0%	10 27.8%	13 28.3%	23 25.8%	0 0.0%	19 48.7%	0 0.0%	4 25.0%	59 29.4%
Dissatisfied-1,2	8 13.3%	14 9.9%	15 13.0%	3 6.5%	4 11.1%	5 10.9%	8 9.0%	1 16.7%	4 10.3%	2 40.0%	2 12.5%	22 10.8%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4v. Household hazardous waste disposal service											
Satisfied-5,4	34 61.8%	74 60.2%	60 62.5%	27 61.4%	20 55.6%	26 61.9%	52 65.0%	3 50.0%	12 42.9%	4 80.0%	11 64.7%	108 60.6%
Neutral-3	12 21.8%	30 24.4%	24 25.0%	11 25.0%	6 16.7%	7 16.7%	21 26.3%	2 33.3%	8 28.6%	1 20.0%	3 17.6%	42 23.6%
Dissatisfied-1,2	9 16.4%	19 15.4%	12 12.5%	6 13.6%	10 27.8%	9 21.4%	7 8.8%	1 16.7%	8 28.6%	0 0.0%	3 17.6%	28 15.8%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
Q4w. Enforcing the cleanup of junk & debris on private property												
Satisfied-5,4	36 58.1%	85 63.9%	74 67.3%	27 61.4%	19 52.8%	23 54.8%	56 65.1%	3 42.9%	18 52.9%	3 100.0%	18 78.3%	121 62.1%
Neutral-3	16 25.8%	38 28.6%	28 25.5%	10 22.7%	13 36.1%	10 23.8%	22 25.6%	4 57.1%	13 38.2%	0 0.0%	5 21.7%	54 27.7%
Dissatisfied-1,2	10 16.1%	10 7.5%	8 7.3%	7 15.9%	4 11.1%	9 21.4%	8 9.3%	0 0.0%	3 8.8%	0 0.0%	0 0.0%	20 10.2%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q4x. Enforcing mowing & cutting of weeds & grass on private property												
Satisfied-5,4	38 58.5%	86 63.7%	79 65.8%	25 62.5%	19 52.8%	23 54.8%	61 67.8%	3 50.0%	25 67.6%	1 33.3%	11 50.0%	124 62.0%
Neutral-3	24 36.9%	37 27.4%	34 28.3%	12 30.0%	13 36.1%	14 33.3%	28 31.1%	3 50.0%	8 21.6%	0 0.0%	8 36.4%	61 30.5%
Dissatisfied-1,2	3 4.6%	12 8.9%	7 5.8%	3 7.5%	4 11.1%	5 11.9%	1 1.1%	0 0.0%	4 10.8%	2 66.7%	3 13.6%	15 7.5%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4y. Enforcing exterior maintenance of residential property											
Satisfied-5,4	42 64.6%	100 74.1%	88 73.9%	30 69.8%	23 67.6%	23 56.1%	69 75.8%	3 50.0%	28 73.7%	3 100.0%	16 76.2%	142 71.0%
Neutral-3	21 32.3%	32 23.7%	29 24.4%	11 25.6%	11 32.4%	15 36.6%	22 24.2%	3 50.0%	8 21.1%	0 0.0%	5 23.8%	53 26.5%
Dissatisfied-1,2	2 3.1%	3 2.2%	2 1.7%	2 4.7%	0 0.0%	3 7.3%	0 0.0%	0 0.0%	2 5.3%	0 0.0%	0 0.0%	5 2.5%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q4z. Enforcing sign regulations											
Satisfied-5,4	45 70.3%	103 75.7%	85 74.6%	35 79.5%	23 63.9%	24 61.5%	67 76.1%	5 71.4%	29 76.3%	3 100.0%	20 80.0%	148 74.0%
Neutral-3	18 28.1%	31 22.8%	28 24.6%	9 20.5%	11 30.6%	12 30.8%	21 23.9%	2 28.6%	9 23.7%	0 0.0%	5 20.0%	49 24.5%
Dissatisfied-1,2	1 1.6%	2 1.5%	1 0.9%	0 0.0%	2 5.6%	3 7.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	3 1.5%

Q4. UTILITY SERVICES. Using a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied," please rate your satisfaction with each of the following: (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q4-aa. Enforcement of yard parking regulations											
Satisfied-5,4	48 76.2%	115 78.8%	103 83.7%	33 68.8%	25 75.8%	30 71.4%	79 82.3%	4 80.0%	30 73.2%	3 100.0%	17 77.3%	163 78.0%
Neutral-3	15 23.8%	22 15.1%	20 16.3%	9 18.8%	6 18.2%	9 21.4%	15 15.6%	1 20.0%	7 17.1%	0 0.0%	5 22.7%	37 17.7%
Dissatisfied-1,2	0 0.0%	9 6.2%	0 0.0%	6 12.5%	2 6.1%	3 7.1%	2 2.1%	0 0.0%	4 9.8%	0 0.0%	0 0.0%	9 4.3%

Q5. Which FIVE of the services listed above are most important to you? (Sum of Top 5 Choices)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
<u>Q5. Top choice</u>												
Local police protection	51 70.8%	113 59.8%	102 66.2%	30 54.5%	27 58.7%	33 66.0%	62 53.9%	3 37.5%	39 72.2%	5 100.0%	22 75.9%	164 62.8%
Visibility of police in neighborhood	10 13.9%	33 17.5%	23 14.9%	12 21.8%	7 15.2%	12 24.0%	13 11.3%	2 25.0%	10 18.5%	2 40.0%	4 13.8%	43 16.5%
Police respond to emergencies	19 26.4%	38 20.1%	29 18.8%	14 25.5%	11 23.9%	17 34.0%	12 10.4%	5 62.5%	18 33.3%	0 0.0%	5 17.2%	57 21.8%
Efforts to prevent crime	14 19.4%	21 11.1%	23 14.9%	6 10.9%	5 10.9%	7 14.0%	15 13.0%	0 0.0%	9 16.7%	0 0.0%	4 13.8%	35 13.4%
Level of traffic enforcement	6 8.3%	8 4.2%	10 6.5%	4 7.3%	0 0.0%	3 6.0%	8 7.0%	1 12.5%	2 3.7%	0 0.0%	0 0.0%	14 5.4%
Municipal Court services	1 1.4%	4 2.1%	2 1.3%	1 1.8%	2 4.3%	2 4.0%	2 1.7%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	5 1.9%
Quality of fire services	41 56.9%	96 50.8%	82 53.2%	27 49.1%	24 52.2%	23 46.0%	51 44.3%	3 37.5%	35 64.8%	3 60.0%	22 75.9%	137 52.5%
Emergency medical services	30 41.7%	76 40.2%	64 41.6%	18 32.7%	19 41.3%	17 34.0%	46 40.0%	4 50.0%	19 35.2%	4 80.0%	16 55.2%	106 40.6%
Fire & emergency medical personnel respond	19 26.4%	48 25.4%	37 24.0%	13 23.6%	16 34.8%	21 42.0%	23 20.0%	1 12.5%	14 25.9%	5 100.0%	3 10.3%	67 25.7%
Condition of major streets	20 27.8%	66 34.9%	53 34.4%	19 34.5%	12 26.1%	16 32.0%	43 37.4%	3 37.5%	13 24.1%	2 40.0%	9 31.0%	86 33.0%

Q5. Which FIVE of the services listed above are most important to you? (Sum of Top 5 Choices)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
<u>Q5. Top choice (Cont.)</u>												
Streets in neighborhood	16 22.2%	32 16.9%	25 16.2%	7 12.7%	16 34.8%	18 36.0%	9 7.8%	4 50.0%	10 18.5%	2 40.0%	5 17.2%	48 18.4%
Cleanliness of streets/public areas	5 6.9%	15 7.9%	7 4.5%	8 14.5%	4 8.7%	3 6.0%	6 5.2%	1 12.5%	7 13.0%	0 0.0%	3 10.3%	20 7.7%
Maintenance of Town park	8 11.1%	17 9.0%	14 9.1%	10 18.2%	1 2.2%	1 2.0%	12 10.4%	1 12.5%	11 20.4%	0 0.0%	0 0.0%	25 9.6%
Number of parks in community	16 22.2%	12 6.3%	22 14.3%	4 7.3%	1 2.2%	5 10.0%	16 13.9%	2 25.0%	4 7.4%	0 0.0%	1 3.4%	28 10.7%
Number of walking/biking trails	26 36.1%	20 10.6%	25 16.2%	10 18.2%	8 17.4%	9 18.0%	20 17.4%	3 37.5%	8 14.8%	0 0.0%	6 20.7%	46 17.6%
Quality of outdoor athletic fields	7 9.7%	9 4.8%	11 7.1%	3 5.5%	2 4.3%	2 4.0%	6 5.2%	0 0.0%	6 11.1%	0 0.0%	2 6.9%	16 6.1%
Residential trash collection	27 37.5%	63 33.3%	60 39.0%	19 34.5%	10 21.7%	9 18.0%	51 44.3%	2 25.0%	14 25.9%	0 0.0%	14 48.3%	90 34.5%
Curbside recycling	1 1.4%	15 7.9%	7 4.5%	4 7.3%	5 10.9%	3 6.0%	11 9.6%	0 0.0%	0 0.0%	0 0.0%	2 6.9%	16 6.1%
Yard waste collection	1 1.4%	6 3.2%	4 2.6%	3 5.5%	0 0.0%	0 0.0%	6 5.2%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	7 2.7%
Bulky item pick up/removal	2 2.8%	4 2.1%	4 2.6%	1 1.8%	1 2.2%	0 0.0%	2 1.7%	1 12.5%	2 3.7%	0 0.0%	1 3.4%	6 2.3%

Q5. Which FIVE of the services listed above are most important to you? (Sum of Top 5 Choices)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10	11+	Stagecoach Hills	Vaquero	Wyck	Glenwyck	Mahotea	Not provided	
				years	years			Hill	Farms	Boone		
<u>Q5. Top choice (Cont.)</u>												
Promote water conservation & protect water resources	7 9.7%	11 5.8%	10 6.5%	7 12.7%	1 2.2%	3 6.0%	10 8.7%	2 25.0%	3 5.6%	0 0.0%	0 0.0%	18 6.9%
Household hazardous waste disposal	1 1.4%	3 1.6%	1 0.6%	1 1.8%	2 4.3%	2 4.0%	2 1.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 1.5%
Cleanup of junk & debris on private property	4 5.6%	15 7.9%	11 7.1%	6 10.9%	2 4.3%	2 4.0%	12 10.4%	0 0.0%	3 5.6%	0 0.0%	2 6.9%	19 7.3%
Mowing & cutting of weeds & grass on private property	3 4.2%	10 5.3%	6 3.9%	7 12.7%	0 0.0%	2 4.0%	9 7.8%	0 0.0%	2 3.7%	0 0.0%	0 0.0%	13 5.0%
Exterior maintenance of residential property	6 8.3%	9 4.8%	9 5.8%	2 3.6%	3 6.5%	5 10.0%	7 6.1%	0 0.0%	1 1.9%	0 0.0%	2 6.9%	15 5.7%
Sign regulations	2 2.8%	31 16.4%	19 12.3%	8 14.5%	6 13.0%	4 8.0%	24 20.9%	0 0.0%	4 7.4%	0 0.0%	1 3.4%	33 12.3%
Yard parking regulations	0 0.0%	13 6.9%	5 3.2%	6 10.9%	2 4.3%	3 6.0%	7 6.1%	0 0.0%	3 5.6%	0 0.0%	0 0.0%	13 5.0%
Not provided	0 0.0%	2 1.1%	2 1.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 1.9%	0 0.0%	1 3.4%	2 1.1%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6a. Quality of governmental services											
Satisfied-5,4	44 64.7%	130 73.0%	103 73.0%	34 63.0%	34 75.6%	31 66.0%	80 74.1%	5 62.5%	33 63.5%	4 80.0%	21 80.8%	174 70.7%
Neutral-3	11 16.2%	33 18.5%	24 17.0%	10 18.5%	7 15.6%	11 23.4%	20 18.5%	1 12.5%	11 21.2%	0 0.0%	1 3.8%	44 17.9%
Dissatisfied-1,2	13 19.1%	15 8.4%	14 9.9%	10 18.5%	4 8.9%	5 10.6%	8 7.4%	2 25.0%	8 15.4%	1 20.0%	4 15.4%	28 11.4%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6b. Value receive from local revenue sources											
Satisfied-5,4	30 44.1%	101 63.5%	70 54.3%	32 59.3%	26 68.4%	25 53.2%	63 61.8%	3 42.9%	26 56.5%	2 66.7%	12 54.5%	131 57.7%
Neutral-3	29 42.6%	31 19.5%	41 31.8%	7 13.0%	9 23.7%	19 40.4%	20 19.6%	4 57.1%	8 17.4%	0 0.0%	9 40.9%	60 26.4%
Dissatisfied-1,2	9 13.2%	27 17.0%	18 14.0%	15 27.8%	3 7.9%	3 6.4%	19 18.6%	0 0.0%	12 26.1%	1 33.3%	1 4.5%	36 15.9%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q6c. Overall quality of life in Westlake												
Satisfied-5,4	64 88.9%	170 91.9%	138 91.4%	48 87.3%	44 97.8%	43 87.8%	105 93.8%	7 87.5%	47 87.0%	5 100.0%	27 93.1%	234 91.0%
Neutral-3	5 6.9%	11 5.9%	10 6.6%	3 5.5%	1 2.2%	6 12.2%	2 1.8%	1 12.5%	6 11.1%	0 0.0%	1 3.4%	16 6.2%
Dissatisfied-1,2	3 4.2%	4 2.2%	3 2.0%	4 7.3%	0 0.0%	0 0.0%	5 4.5%	0 0.0%	1 1.9%	0 0.0%	1 3.4%	7 2.8%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6d. Accessibility of local government											
Satisfied-5,4	51 73.9%	119 71.7%	107 79.3%	29 59.2%	32 71.1%	30 65.2%	77 77.8%	8 100.0%	34 68.0%	2 40.0%	19 70.4%	170 72.3%
Neutral-3	8 11.6%	33 19.9%	16 11.9%	12 24.5%	10 22.2%	12 26.1%	12 12.1%	0 0.0%	9 18.0%	2 40.0%	6 22.2%	41 17.4%
Dissatisfied-1,2	10 14.5%	14 8.4%	12 8.9%	8 16.3%	3 6.7%	4 8.7%	10 10.1%	0 0.0%	7 14.0%	1 20.0%	2 7.4%	24 10.2%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q6e. Town Vision is maintained											
Satisfied-5,4	44 63.8%	117 70.5%	106 77.4%	26 49.1%	26 66.7%	31 67.4%	75 73.5%	4 50.0%	31 63.3%	4 80.0%	16 64.0%	161 68.5%
Neutral-3	17 24.6%	35 21.1%	24 17.5%	16 30.2%	9 23.1%	12 26.1%	20 19.6%	4 50.0%	10 20.4%	0 0.0%	6 24.0%	52 22.1%
Dissatisfied-1,2	8 11.6%	14 8.4%	7 5.1%	11 20.8%	4 10.3%	3 6.5%	7 6.9%	0 0.0%	8 16.3%	1 20.0%	3 12.0%	22 9.4%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q6f. Standards of development in community											
Satisfied-5,4	52 75.4%	128 77.6%	117 82.4%	38 79.2%	23 59.0%	29 67.4%	89 84.0%	6 75.0%	35 74.5%	4 80.0%	17 68.0%	180 76.9%
Neutral-3	14 20.3%	27 16.4%	19 13.4%	7 14.6%	13 33.3%	10 23.3%	14 13.2%	2 25.0%	9 19.1%	0 0.0%	6 24.0%	41 17.5%
Dissatisfied-1,2	3 4.3%	10 6.1%	6 4.2%	3 6.3%	3 7.7%	4 9.3%	3 2.8%	0 0.0%	3 6.4%	1 20.0%	2 8.0%	13 5.5%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q6g. How well Westlake is planning its growth											
Satisfied-5,4	34 52.3%	102 66.2%	83 65.9%	27 51.9%	23 65.7%	22 55.0%	68 68.7%	5 62.5%	23 51.1%	3 100.0%	15 62.5%	136 62.1%
Neutral-3	19 29.2%	36 23.4%	29 23.0%	14 26.9%	10 28.6%	12 30.0%	23 23.2%	3 37.5%	10 22.2%	0 0.0%	7 29.2%	55 25.1%
Dissatisfied-1,2	12 18.5%	16 10.4%	14 11.1%	11 21.2%	2 5.7%	6 15.0%	8 8.1%	0 0.0%	12 26.7%	0 0.0%	2 8.3%	28 12.8%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6h. Town's leadership to preserve environment											
Satisfied-5,4	36 60.0%	102 62.6%	84 68.9%	28 52.8%	24 57.1%	28 60.9%	62 67.4%	4 50.0%	24 51.1%	5 100.0%	15 60.0%	138 61.8%
Neutral-3	16 26.7%	38 23.3%	25 20.5%	13 24.5%	14 33.3%	11 23.9%	20 21.7%	3 37.5%	13 27.7%	0 0.0%	7 28.0%	54 24.2%
Dissatisfied-1,2	8 13.3%	23 14.1%	13 10.7%	12 22.6%	4 9.5%	7 15.2%	10 10.9%	1 12.5%	10 21.3%	0 0.0%	3 12.0%	31 13.9%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q6i. Direction the Town is heading											
Satisfied-5,4	41 59.4%	87 54.4%	85 63.0%	24 48.0%	18 46.2%	24 52.2%	64 62.7%	4 57.1%	21 45.7%	2 40.0%	13 56.5%	128 55.9%
Neutral-3	14 20.3%	30 18.8%	26 19.3%	10 20.0%	7 17.9%	8 17.4%	18 17.6%	3 42.9%	11 23.9%	2 40.0%	2 8.7%	44 19.2%
Dissatisfied-1,2	14 20.3%	43 26.9%	24 17.8%	16 32.0%	14 35.9%	14 30.4%	20 19.6%	0 0.0%	14 30.4%	1 20.0%	8 34.8%	57 24.9%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6j. Your decision to live in Westlake											
Satisfied-5,4	56 77.8%	146 80.7%	122 80.8%	34 66.7%	41 91.1%	39 79.6%	91 81.3%	7 87.5%	37 74.0%	3 60.0%	25 86.2%	202 79.8%
Neutral-3	12 16.7%	24 13.3%	19 12.6%	14 27.5%	3 6.7%	8 16.3%	19 17.0%	1 12.5%	6 12.0%	0 0.0%	2 6.9%	36 14.2%
Dissatisfied-1,2	4 5.6%	11 6.1%	10 6.6%	3 5.9%	1 2.2%	2 4.1%	2 1.8%	0 0.0%	7 14.0%	2 40.0%	2 6.9%	15 6.0%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q6k. Sense of community in Westlake											
Satisfied-5,4	46 63.9%	109 60.2%	96 65.3%	27 49.1%	29 64.4%	31 63.3%	72 66.7%	4 50.0%	29 53.7%	3 60.0%	16 55.2%	155 61.3%
Neutral-3	18 25.0%	51 28.2%	41 27.9%	17 30.9%	11 24.4%	13 26.5%	26 24.1%	3 37.5%	18 33.3%	2 40.0%	7 24.1%	69 27.3%
Dissatisfied-1,2	8 11.1%	21 11.6%	10 6.8%	11 20.0%	5 11.1%	5 10.2%	10 9.3%	1 12.5%	7 13.0%	0 0.0%	6 20.7%	29 11.4%

Q6. Several items that may influence your perception of the Town of Westlake are listed below. Please rate each item on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (without don't know)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
	Q6l. Image of Westlake											
Satisfied-5,4	56 80.0%	145 79.7%	127 85.8%	38 69.1%	32 74.4%	32 68.1%	93 83.0%	7 87.5%	42 79.2%	5 100.0%	22 81.5%	201 79.8%
Neutral-3	8 11.4%	23 12.6%	14 9.5%	9 16.4%	7 16.3%	10 21.3%	15 13.4%	1 12.5%	4 7.5%	0 0.0%	1 3.7%	31 12.3%
Dissatisfied-1,2	6 8.6%	14 7.7%	7 4.7%	8 14.5%	4 9.3%	5 10.6%	4 3.6%	0 0.0%	7 13.2%	0 0.0%	4 14.8%	20 7.9%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7a. Proximity to Dallas & Fort Worth												
Important-5,4,3	60 83.3%	143 75.7%	126 81.8%	46 83.6%	29 63.0%	34 68.0%	95 82.6%	6 75.0%	42 77.8%	3 60.0%	23 79.3%	203 77.7%
Less Important-2	10 13.9%	20 10.6%	17 11.0%	6 10.9%	4 8.7%	7 14.0%	11 9.6%	1 12.5%	8 14.8%	2 40.0%	1 3.4%	30 11.5%
Not Important-1	1 1.4%	17 9.0%	7 4.5%	1 1.8%	9 19.6%	6 12.0%	6 5.2%	1 12.5%	2 3.7%	0 0.0%	3 10.3%	18 6.9%
Don't know-9	1 1.4%	9 4.8%	4 2.6%	2 3.6%	4 8.7%	3 6.0%	3 2.6%	0 0.0%	2 3.7%	0 0.0%	2 6.9%	10 3.8%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7b. Westlake Academy												
Important-5,4,3	70 97.2%	52 27.5%	90 58.4%	12 21.8%	17 37.0%	27 54.0%	43 37.4%	5 62.5%	24 44.4%	4 80.0%	19 65.5%	122 46.7%
Less Important-2	1 1.4%	22 11.6%	10 6.5%	8 14.5%	5 10.9%	6 12.0%	10 8.7%	0 0.0%	5 9.3%	0 0.0%	2 6.9%	23 8.8%
Not Important-1	1 1.4%	101 53.4%	49 31.8%	28 50.9%	22 47.8%	15 30.0%	56 48.7%	3 37.5%	21 38.9%	1 20.0%	6 20.7%	102 39.1%
Don't know-9	0 0.0%	14 7.4%	5 3.2%	7 12.7%	2 4.3%	2 4.0%	6 5.2%	0 0.0%	4 7.4%	0 0.0%	2 6.9%	14 5.4%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7c. Type of housing available												
Important-5,4,3	66 91.7%	160 84.7%	142 92.2%	49 89.1%	32 69.6%	37 74.0%	104 90.4%	8 100.0%	50 92.6%	5 100.0%	22 75.9%	226 86.6%
Less Important-2	5 6.9%	7 3.7%	5 3.2%	2 3.6%	3 6.5%	7 14.0%	4 3.5%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	12 4.6%
Not Important-1	1 1.4%	14 7.4%	3 1.9%	2 3.6%	9 19.6%	3 6.0%	4 3.5%	0 0.0%	1 1.9%	0 0.0%	7 24.1%	15 5.7%
Don't know-9	0 0.0%	8 4.2%	4 2.6%	2 3.6%	2 4.3%	3 6.0%	3 2.6%	0 0.0%	2 3.7%	0 0.0%	0 0.0%	8 3.1%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7d. Low taxes												
Important-5,4,3	60 83.3%	163 86.2%	126 81.8%	48 87.3%	44 95.7%	45 90.0%	91 79.1%	8 100.0%	47 87.0%	5 100.0%	27 93.1%	223 85.4%
Less Important-2	10 13.9%	5 2.6%	14 9.1%	1 1.8%	0 0.0%	2 4.0%	10 8.7%	0 0.0%	1 1.9%	0 0.0%	2 6.9%	15 5.7%
Not Important-1	2 2.8%	12 6.3%	9 5.8%	4 7.3%	1 2.2%	0 0.0%	9 7.8%	0 0.0%	5 9.3%	0 0.0%	0 0.0%	14 5.4%
Don't know-9	0 0.0%	9 4.8%	5 3.2%	2 3.6%	1 2.2%	3 6.0%	5 4.3%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	9 3.4%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7e. Sense of community												
Important-5,4,3	63 87.5%	163 86.2%	135 87.7%	46 83.6%	41 89.1%	41 82.0%	100 87.0%	7 87.5%	46 85.2%	5 100.0%	27 93.1%	226 86.7%
Less Important-2	7 9.7%	9 4.8%	10 6.5%	4 7.3%	1 2.2%	1 2.0%	7 6.1%	1 12.5%	5 9.3%	0 0.0%	2 6.9%	16 6.1%
Not Important-1	2 2.8%	10 5.3%	6 3.9%	3 5.5%	3 6.5%	5 10.0%	5 4.3%	0 0.0%	2 3.7%	0 0.0%	0 0.0%	12 4.6%
Don't know-9	0 0.0%	7 3.7%	3 1.9%	2 3.6%	1 2.2%	3 6.0%	3 2.6%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	7 2.7%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7f. Access to the Airport												
Important-5,4,3	63 87.5%	154 81.5%	133 86.4%	49 89.1%	32 69.6%	34 68.0%	105 91.3%	5 62.5%	45 83.3%	3 60.0%	25 86.2%	217 83.2%
Less Important-2	6 8.3%	15 7.9%	14 9.1%	3 5.5%	3 6.5%	5 10.0%	6 5.2%	2 25.0%	6 11.1%	2 40.0%	0 0.0%	21 8.0%
Not Important-1	3 4.2%	13 6.9%	4 2.6%	1 1.8%	10 21.7%	8 16.0%	1 0.9%	1 12.5%	2 3.7%	0 0.0%	4 13.8%	16 6.1%
Don't know-9	0 0.0%	7 3.7%	3 1.9%	2 3.6%	1 2.2%	3 6.0%	3 2.6%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	7 2.7%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7g. Aesthetic appeal & high development standards												
Important-5,4,3	69 95.8%	164 86.8%	145 94.2%	50 90.9%	34 73.9%	39 78.0%	109 94.8%	8 100.0%	48 88.9%	5 100.0%	24 82.8%	233 89.3%
Less Important-2	1 1.4%	7 3.7%	3 1.9%	0 0.0%	4 8.7%	3 6.0%	1 0.9%	0 0.0%	3 5.6%	0 0.0%	1 3.4%	8 3.1%
Not Important-1	2 2.8%	8 4.2%	3 1.9%	2 3.6%	5 10.9%	5 10.0%	2 1.7%	0 0.0%	1 1.9%	0 0.0%	2 6.9%	10 3.8%
Don't know-9	0 0.0%	10 5.3%	3 1.9%	3 5.5%	3 6.5%	3 6.0%	3 2.6%	0 0.0%	2 3.7%	0 0.0%	2 6.9%	10 3.8%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7h. Small town feel & rural atmosphere												
Important-5,4,3	67 93.1%	166 87.8%	140 90.9%	47 85.5%	42 91.3%	45 90.0%	98 85.2%	8 100.0%	49 90.7%	5 100.0%	28 96.6%	233 89.3%
Less Important-2	3 4.2%	9 4.8%	7 4.5%	2 3.6%	2 4.3%	1 2.0%	8 7.0%	0 0.0%	3 5.6%	0 0.0%	0 0.0%	12 4.6%
Not Important-1	2 2.8%	7 3.7%	4 2.6%	4 7.3%	1 2.2%	1 2.0%	6 5.2%	0 0.0%	1 1.9%	0 0.0%	1 3.4%	9 3.4%
Don't know-9	0 0.0%	7 3.7%	3 1.9%	2 3.6%	1 2.2%	3 6.0%	3 2.6%	0 0.0%	1 1.9%	0 0.0%	0 0.0%	7 2.7%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7i. To live near friends & family												
Important-5,4,3	49 68.1%	107 56.6%	93 60.4%	35 63.6%	26 56.5%	34 68.0%	72 62.6%	6 75.0%	26 48.1%	2 40.0%	16 55.2%	156 59.8%
Less Important-2	4 5.6%	27 14.3%	19 12.3%	1 1.8%	9 19.6%	6 12.0%	8 7.0%	0 0.0%	7 13.0%	2 40.0%	8 27.6%	31 11.9%
Not Important-1	19 26.4%	44 23.3%	39 25.3%	16 29.1%	7 15.2%	7 14.0%	31 27.0%	2 25.0%	19 35.2%	1 20.0%	3 10.3%	63 24.1%
Don't know-9	0 0.0%	11 5.8%	3 1.9%	3 5.5%	4 8.7%	3 6.0%	4 3.5%	0 0.0%	2 3.7%	0 0.0%	2 6.9%	11 4.2%

Q7. Using a scale of 1 to 5, where 5 means "Extremely important" and 1 means "Not important," please indicate how important the following issues were to your decision to move to the Town of Westlake.

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q7j. To live in your specific neighborhood												
Important-5,4,3	55 76.4%	154 81.5%	124 80.5%	47 85.5%	35 76.1%	35 70.0%	103 89.6%	7 87.5%	36 66.7%	5 100.0%	23 79.3%	209 80.1%
Less Important-2	8 11.1%	11 5.8%	14 9.1%	0 0.0%	4 8.7%	8 16.0%	1 0.9%	1 12.5%	7 13.0%	0 0.0%	2 6.9%	19 7.3%
Not Important-1	9 12.5%	15 7.9%	13 8.4%	6 10.9%	4 8.7%	4 8.0%	8 7.0%	0 0.0%	10 18.5%	0 0.0%	2 6.9%	24 9.2%
Don't know-9	0 0.0%	9 4.8%	3 1.9%	2 3.6%	3 6.5%	3 6.0%	3 2.6%	0 0.0%	1 1.9%	0 0.0%	2 6.9%	9 3.4%

Q8. Which THREE of the reasons listed above are the most important reasons you will stay in Westlake over the next 5 years? (Sum of Top 3 Choices)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
<u>Q8. Top choice</u>												
Proximity to Dallas & Fort Worth	14 19.4%	50 26.5%	36 23.4%	20 36.4%	7 15.2%	8 16.0%	24 20.9%	3 37.5%	22 40.7%	2 40.0%	5 17.2%	64 24.5%
Westlake Academy	67 93.1%	19 10.1%	71 46.1%	4 7.3%	8 17.4%	20 40.0%	31 27.0%	5 62.5%	13 24.1%	2 40.0%	15 51.7%	86 33.0%
Type of housing available	7 9.7%	23 12.2%	21 13.6%	8 14.5%	1 2.2%	4 8.0%	15 13.0%	0 0.0%	10 18.5%	0 0.0%	1 3.4%	30 11.5%
Low taxes	20 27.8%	97 51.3%	50 32.5%	27 49.1%	37 80.4%	27 54.0%	42 36.5%	6 75.0%	20 37.0%	5 100.0%	17 58.6%	117 44.8%
Sense of community	16 22.2%	20 10.6%	21 13.6%	10 18.2%	3 6.5%	2 4.0%	16 13.9%	1 12.5%	14 25.9%	0 0.0%	3 10.3%	36 13.8%
Access to Airport	13 18.1%	54 28.6%	39 25.3%	19 34.5%	9 19.6%	14 28.0%	39 33.9%	1 12.5%	9 16.7%	0 0.0%	4 13.8%	67 25.7%
Aesthetic appeal & high development standards	17 23.6%	60 31.7%	51 33.1%	17 30.9%	7 15.2%	6 12.0%	34 29.6%	2 25.0%	23 42.6%	2 40.0%	10 34.5%	77 29.5%
Small town feel & rural atmosphere	17 23.6%	67 35.4%	37 24.0%	20 36.4%	25 54.3%	20 40.0%	32 27.8%	2 25.0%	16 29.6%	2 40.0%	12 41.4%	84 32.2%
Live near friends & family	9 12.5%	19 10.1%	18 11.7%	8 14.5%	1 2.2%	5 10.0%	16 13.9%	3 37.5%	3 5.6%	0 0.0%	1 3.4%	28 10.7%
Live in specific neighborhood	24 33.3%	74 39.2%	57 37.0%	24 43.6%	16 34.8%	23 46.0%	61 53.0%	1 12.5%	7 13.0%	0 0.0%	6 20.7%	98 37.5%
None chosen	1 1.4%	19 10.1%	13 8.4%	2 3.6%	4 8.7%	5 10.0%	10 8.7%	0 0.0%	4 7.4%	0 0.0%	1 3.4%	20 7.7%

Q9. Using a scale of 1 to 5, where 5 means "Strongly agree" and 1 means "Strongly disagree," please rate your level of agreement with the following statements about Westlake Academy. (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q9a. Westlake Academy provides quality education												
Agree-5,4	59 81.9%	81 59.1%	86 74.1%	25 52.1%	25 62.5%	32 69.6%	57 65.5%	7 100.0%	19 50.0%	5 100.0%	20 76.9%	140 67.0%
Neutral-3	9 12.5%	34 24.8%	19 16.4%	11 22.9%	13 32.5%	12 26.1%	20 23.0%	0 0.0%	8 21.1%	0 0.0%	3 11.5%	43 20.6%
Disagree-1,2	4 5.6%	22 16.1%	11 9.5%	12 25.0%	2 5.0%	2 4.3%	10 11.5%	0 0.0%	11 28.9%	0 0.0%	3 11.5%	26 12.4%

Q9. Using a scale of 1 to 5, where 5 means "Strongly agree" and 1 means "Strongly disagree," please rate your level of agreement with the following statements about Westlake Academy. (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q9b. Understand how Westlake Academy is governed & funded												
Agree-5,4	57 79.2%	70 49.3%	76 63.3%	23 48.9%	26 61.9%	27 60.0%	54 58.7%	5 62.5%	20 48.8%	2 66.7%	19 76.0%	127 59.3%
Neutral-3	5 6.9%	37 26.1%	22 18.3%	9 19.1%	9 21.4%	12 26.7%	20 21.7%	1 12.5%	8 19.5%	0 0.0%	1 4.0%	42 19.6%
Disagree-1,2	10 13.9%	35 24.6%	22 18.3%	15 31.9%	7 16.7%	6 13.3%	18 19.6%	2 25.0%	13 31.7%	1 33.3%	5 20.0%	45 21.0%

Q9. Using a scale of 1 to 5, where 5 means "Strongly agree" and 1 means "Strongly disagree," please rate your level of agreement with the following statements about Westlake Academy. (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q9c. Westlake Academy adds value to the Town												
Agree-5,4	68 94.4%	85 50.6%	102 72.9%	24 46.2%	23 54.8%	30 61.2%	63 61.2%	6 75.0%	25 51.0%	4 80.0%	25 96.2%	153 63.8%
Neutral-3	3 4.2%	40 23.8%	21 15.0%	12 23.1%	9 21.4%	11 22.4%	24 23.3%	2 25.0%	4 8.2%	1 20.0%	1 3.8%	43 17.9%
Disagree-1,2	1 1.4%	43 25.6%	17 12.1%	16 30.8%	10 23.8%	8 16.3%	16 15.5%	0 0.0%	20 40.8%	0 0.0%	0 0.0%	44 18.3%

Q9. Using a scale of 1 to 5, where 5 means "Strongly agree" and 1 means "Strongly disagree," please rate your level of agreement with the following statements about Westlake Academy. (without "don't know")

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q9d. Westlake Academy adds value to my property												
Agree-5,4	63 87.5%	81 47.9%	96 68.6%	23 44.2%	21 48.8%	30 60.0%	60 58.3%	7 87.5%	23 46.9%	2 40.0%	22 84.6%	144 59.8%
Neutral-3	5 6.9%	41 24.3%	21 15.0%	11 21.2%	13 30.2%	12 24.0%	22 21.4%	1 12.5%	5 10.2%	2 40.0%	4 15.4%	46 19.1%
Disagree-1,2	4 5.6%	47 27.8%	23 16.4%	18 34.6%	9 20.9%	8 16.0%	21 20.4%	0 0.0%	21 42.9%	1 20.0%	0 0.0%	51 21.1%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10a. Public safety services												
Willing-5,4,3	51 70.8%	108 60.3%	95 65.1%	36 65.5%	25 56.8%	36 72.0%	75 68.8%	5 62.5%	33 62.3%	0 0.0%	10 38.5%	159 63.4%
Not Willing-1,2	21 29.2%	71 39.7%	51 34.9%	19 34.5%	19 43.2%	14 28.0%	34 31.2%	3 37.5%	20 37.7%	5 100.0%	16 61.5%	92 36.7%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10b. Maintenance of Town streets & drainage												
Willing-5,4,3	58 80.6%	106 58.9%	109 73.6%	33 61.1%	20 45.5%	34 68.0%	79 71.2%	6 75.0%	34 65.4%	0 0.0%	11 42.3%	164 65.0%
Not Willing-1,2	14 19.4%	74 41.1%	39 26.4%	21 38.9%	24 54.5%	16 32.0%	32 28.8%	2 25.0%	18 34.6%	5 100.0%	15 57.7%	88 34.9%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10c. Westlake Academy												
Willing-5,4,3	59 81.9%	52 28.6%	81 54.0%	17 32.7%	11 23.9%	27 55.1%	50 44.6%	5 62.5%	20 38.5%	0 0.0%	9 32.1%	111 43.7%
Not Willing-1,2	13 18.1%	130 71.4%	69 46.0%	35 67.3%	35 76.1%	22 44.9%	62 55.4%	3 37.5%	32 61.5%	5 100.0%	19 67.9%	143 56.3%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10d. Historic preservation												
Willing-5,4,3	24 33.3%	44 24.4%	44 29.7%	13 25.0%	9 19.6%	10 20.0%	36 32.7%	2 25.0%	12 23.5%	0 0.0%	8 28.6%	68 27.0%
Not Willing-1,2	48 66.7%	136 75.6%	104 70.3%	39 75.0%	37 80.4%	40 80.0%	74 67.3%	6 75.0%	39 76.5%	5 100.0%	20 71.4%	184 73.0%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q10e. Streetscaping											
Willing-5,4,3	51 70.8%	88 49.4%	98 66.2%	26 47.3%	13 31.7%	22 44.0%	69 62.2%	5 62.5%	32 60.4%	0 0.0%	11 47.8%	139 55.6%
Not Willing-1,2	21 29.2%	90 50.6%	50 33.8%	29 52.7%	28 68.3%	28 56.0%	42 37.8%	3 37.5%	21 39.6%	5 100.0%	12 52.2%	111 44.4%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10f. Parks, trails, & recreation programs												
Willing-5,4,3	50 69.4%	84 46.7%	94 63.5%	24 44.4%	14 31.8%	23 46.0%	62 56.4%	6 75.0%	30 56.6%	0 0.0%	13 50.0%	134 53.2%
Not Willing-1,2	22 30.6%	96 53.3%	54 36.5%	30 55.6%	30 68.2%	27 54.0%	48 43.6%	2 25.0%	23 43.4%	5 100.0%	13 50.0%	118 46.9%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
Q10g. Storm water management												
Willing-5,4,3	46 63.9%	93 52.2%	91 62.3%	28 51.9%	18 40.9%	29 59.2%	66 59.5%	5 62.5%	27 52.9%	0 0.0%	12 46.2%	139 55.6%
Not Willing-1,2	26 36.1%	85 47.8%	55 37.7%	26 48.1%	26 59.1%	20 40.8%	45 40.5%	3 37.5%	24 47.1%	5 100.0%	14 53.8%	111 44.4%

Q10. How willing are you to pay a property tax to avoid reductions in the following services that are currently provided by the Town? (without "don't know")

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q10h. Public art											
Willing-5,4,3	28 38.9%	45 24.9%	49 33.3%	12 22.2%	10 21.7%	15 30.0%	39 35.1%	5 62.5%	6 11.8%	0 0.0%	8 28.6%	73 28.9%
Not Willing-1,2	44 61.1%	136 75.1%	98 66.7%	42 77.8%	36 78.3%	35 70.0%	72 64.9%	3 37.5%	45 88.2%	5 100.0%	20 71.4%	180 71.1%

Q11. Services and projects that have not been accomplished by the Town due to a lack of funds are listed below. If a new property tax were to provide funding to complete one or more of these projects, which TWO should be the Town's highest priorities? (Sum of Top 2 Choices)

N=261

	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10	11+	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
				years	years							
<u>Q11. Top choice</u>												
Public safety/new fire station	15 20.8%	71 37.6%	47 30.5%	19 34.5%	18 39.1%	20 40.0%	42 36.5%	0 0.0%	11 20.4%	0 0.0%	13 44.8%	86 33.0%
Streetscaping for Precinct Line Road (FM 1938)	17 23.6%	53 28.0%	49 31.8%	20 36.4%	1 2.2%	2 4.0%	52 45.2%	1 12.5%	11 20.4%	2 40.0%	2 6.9%	70 26.8%
Street & drainage improvements	10 13.9%	52 27.5%	31 20.1%	15 27.3%	15 32.6%	20 40.0%	31 27.0%	2 25.0%	7 13.0%	0 0.0%	2 6.9%	62 23.8%
Trails/bike path/park improvements	30 41.7%	37 19.6%	43 27.9%	15 27.3%	8 17.4%	14 28.0%	23 20.0%	4 50.0%	20 37.0%	0 0.0%	6 20.7%	67 25.7%
Improvements to Westlake Academy	60 83.3%	22 11.6%	65 42.2%	8 14.5%	7 15.2%	19 38.0%	31 27.0%	5 62.5%	14 25.9%	0 0.0%	13 44.8%	82 31.4%
None	2 2.8%	60 31.7%	27 17.5%	13 23.6%	19 41.3%	11 22.0%	22 19.1%	1 12.5%	17 31.5%	3 60.0%	8 27.6%	62 23.8%

Q12. Which of the following are your PRIMARY sources of information about the Town of Westlake?

N=261	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live						Total
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone	Not provided	
<u>Q12. Primary sources of information</u>												
E-mail from the Town	54 75.0%	109 57.7%	90 58.4%	38 69.1%	30 65.2%	38 76.0%	75 65.2%	4 50.0%	28 51.9%	2 40.0%	16 55.2%	163 62.5%
Westlake Wire	50 69.4%	77 40.7%	83 53.9%	18 32.7%	24 52.2%	29 58.0%	47 40.9%	5 62.5%	26 48.1%	2 40.0%	18 62.1%	127 48.7%
Town website	38 52.8%	51 27.0%	48 31.2%	18 32.7%	18 39.1%	20 40.0%	37 32.2%	3 37.5%	14 25.9%	2 40.0%	13 44.8%	89 34.1%
Voice messages from the Town	18 25.0%	37 19.6%	29 18.8%	10 18.2%	16 34.8%	14 28.0%	21 18.3%	0 0.0%	12 22.2%	0 0.0%	8 27.6%	55 21.1%
The Time Register	18 25.0%	33 17.5%	26 16.9%	12 21.8%	12 26.1%	10 20.0%	13 11.3%	0 0.0%	21 38.9%	1 20.0%	6 20.7%	51 19.5%
Other	6 8.3%	26 13.8%	13 8.4%	10 18.2%	7 15.2%	7 14.0%	13 11.3%	1 12.5%	10 18.5%	0 0.0%	1 3.4%	32 12.3%
Don't know	3 4.2%	18 9.5%	16 10.4%	2 3.6%	3 6.5%	1 2.0%	15 13.0%	0 0.0%	1 1.9%	0 0.0%	4 13.8%	21 8.0%

Q12-2. Have you read the Westlake Wire during the past year?

N=127	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q12-2. Read Westlake Wire											
Yes	38 76.0%	71 92.2%	69 83.1%	15 83.3%	23 95.8%	27 93.1%	41 87.2%	2 40.0%	22 84.6%	2 100.0%	15 83.3%	109 85.8%
No	4 8.0%	2 2.6%	4 4.8%	2 11.1%	0 0.0%	1 3.4%	0 0.0%	0 0.0%	4 15.4%	0 0.0%	1 5.6%	6 4.7%
Don't remember	8 16.0%	4 5.2%	10 12.0%	1 5.6%	1 4.2%	1 3.4%	6 12.8%	3 60.0%	0 0.0%	0 0.0%	2 11.1%	12 9.4%

Q12-3. Have you looked at Council packets on the website?

N=89	Q15a. Currently attend Westlake Academy		Q13. Years lived in Westlake			Q16. In which subdivision do you live					Total	
	Yes	No	0-5 years	6-10 years	11+ years	Stagecoach Hills	Vaquero	Wyck Hill	Glenwyck Farms	Mahotea Boone		Not provided
	Q12-3. Looked at Council packets on website											
Yes	31 81.6%	39 76.5%	36 75.0%	15 83.3%	15 83.3%	14 70.0%	29 78.4%	2 66.7%	12 85.7%	2 100.0%	11 84.6%	70 78.7%
No	1 2.6%	6 11.8%	3 6.3%	2 11.1%	1 5.6%	3 15.0%	3 8.1%	0 0.0%	1 7.1%	0 0.0%	0 0.0%	7 7.9%
Don't remember	6 15.8%	6 11.8%	9 18.8%	1 5.6%	2 11.1%	3 15.0%	5 13.5%	1 33.3%	1 7.1%	0 0.0%	2 15.4%	12 13.5%